

FIG. 1

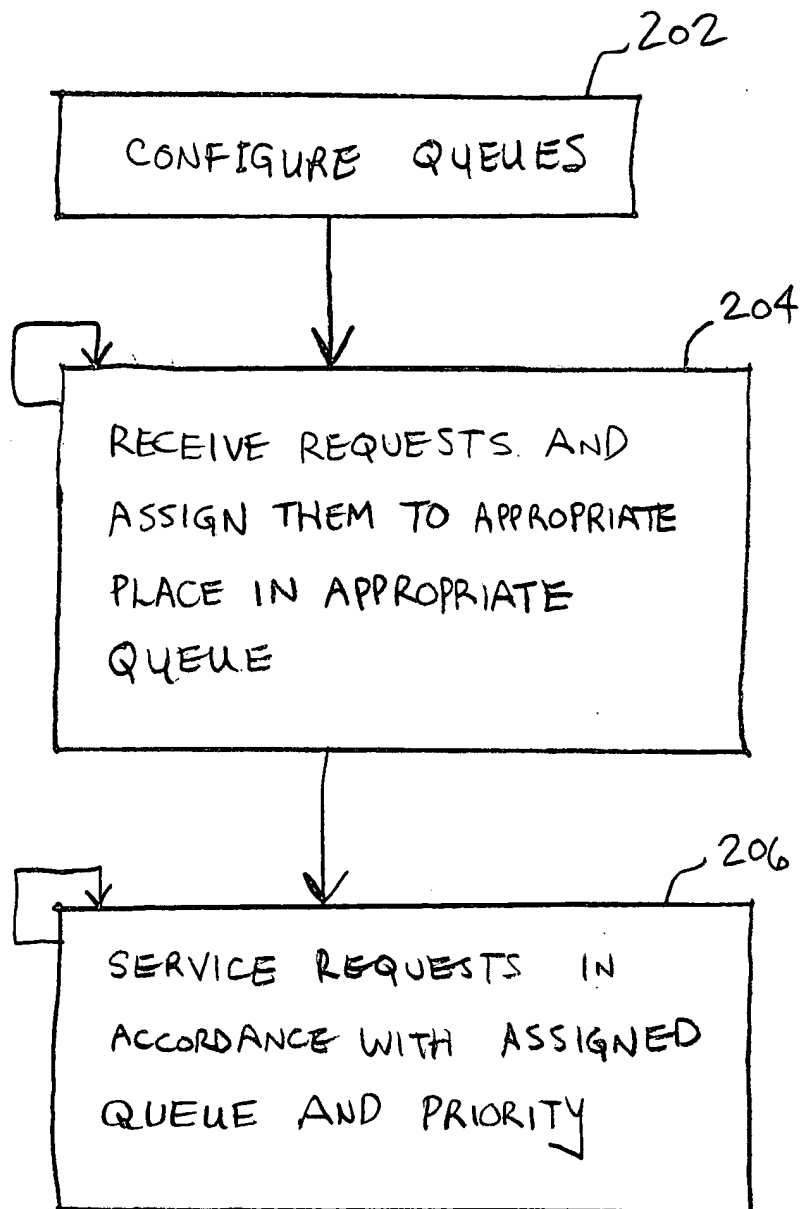


FIG. 2

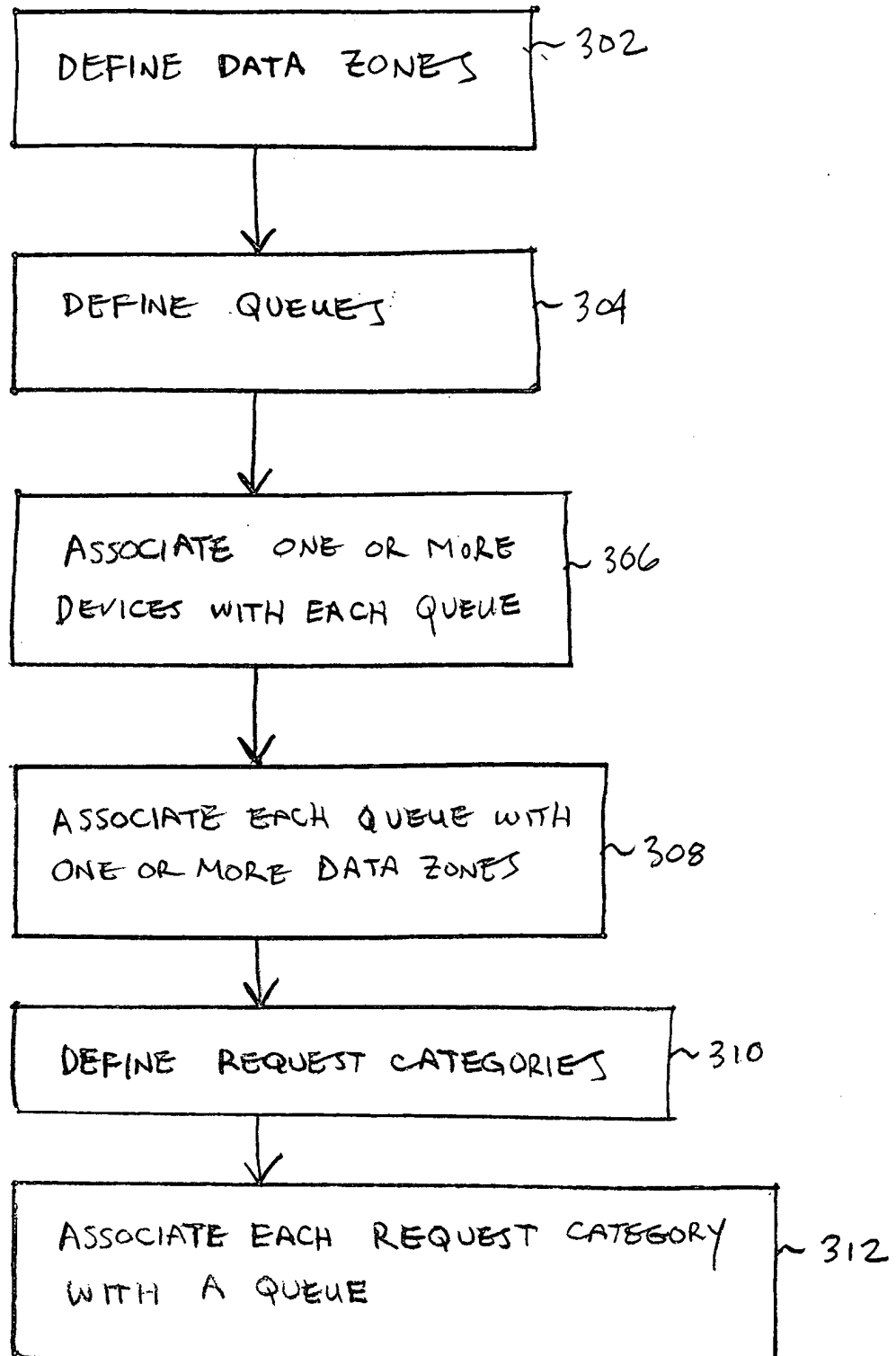


FIG. 3

QUEUE	Q1	Q2	Q3	Q4	Q5
DEVICES	120	122, 124	130, 132	128	134
ZONES	B	B	A, B	A	A
REQUEST CATEGORIES	USER FILES (NAS)	SOURCE CODE (B)	DATA- BASE (C)	LEGAL (A)	ACCOUNT- ING (D)
REQUESTS					

Labels above the table: 402 (above Q1), 404 (above Q2), 406 (above Q3), 408 (above Q4), 410 (above Q5). A bracket labeled 400 spans all five columns.

Labels below the table: 412 (under Q1), 414 (under Q2), 416 (under Q3), 418 (under Q4), 420 (under Q5).

FIG. 4

(4)

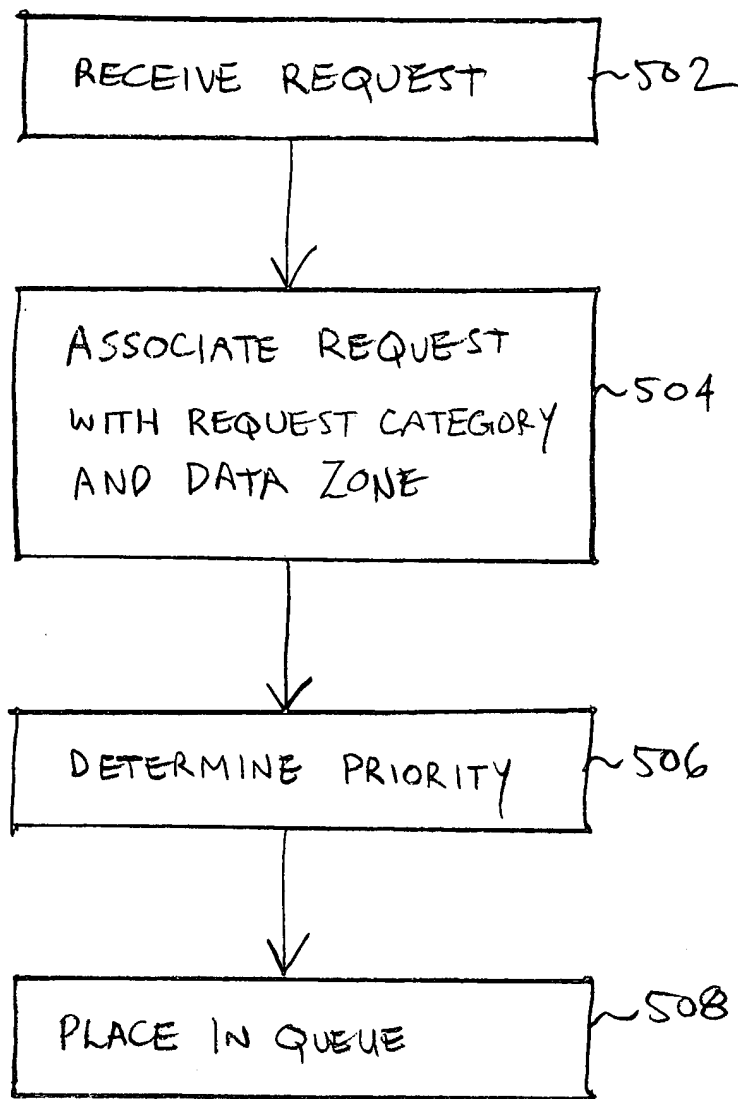


FIG. 5

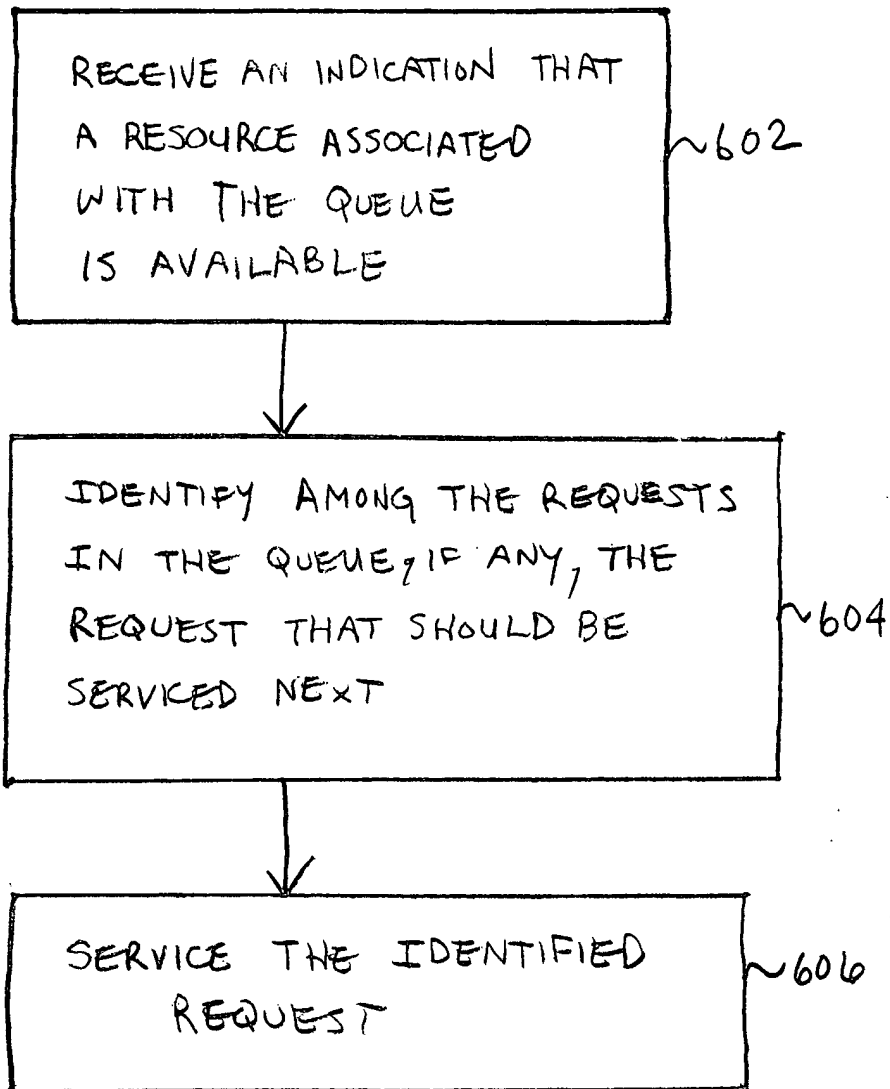


FIG. 6